



Instant Wireless Messaging

Wireless Freedom

VoiceGate was proud to unveil its ACall Alert Wireless® at the Communications Solutions Expo in Las Vegas last month. Let's face it, some calls are more important than others. Some calls you are willing to drop everything to take, while others can wait until you have the time to deal with them. Some calls you may not even want at all! Call Alert Wireless allows you to make an informed decision as to whether you are in a position to take the time to talk on the phone. If you want the call, simply go to any phone and pick it up; or, you may decide to let the call forward to voice mail and deal with it at a later time.

Here's how it works . . .

You are notified via wireless pager who is on the line while Call Alert Wireless holds the caller. This gives you time to pick it up from any remote extension. Once you receive the wireless text message giving you information on who initiated the call, Call Alert Wireless holds the caller for a predetermined period of time (this is definable). After the timer expires, Call Alert Wireless transfers the call to your extension. When the call is ringing at your extension, you can pick it up there or from any other phone in your facility. If you don't pick up the call, it simply forwards to your voice mailbox and the caller is prompted to leave a message. Call Alert Wireless then sends you another wireless page telling you that there is a message, from what number & name (if available).

Call Alert Wireless is an available option of the VoiceGate ICS. Contact your Sales Representative for details!

VoiceGate WAV

Another new addition to the VoiceGate family of products is the VoiceGate Wav. The VoiceGate Wav provides your customer an opportunity to play informative messages about their company when callers are put on hold, rather than forcing them to listen to canned music, silence or the radio (where they take the chance of competitors advertisements playing!). The VoiceGate Wav even redefines basic message on hold. How? By allowing up to three different messages per day for a total of 21 different messages! As a standard feature of the VoiceGate ICS, it eliminates the need for purchasing external message on hold solutions. This increases the value of the system both by saving the customer money, and by reducing the number of different products they use. The Wav will surely make a welcome addition to your product line.

Low cost+better profit = Higer sales

VoiceGate currently has a four port Voice Wizard & a four port VIP4000 for Nortel M1 sale! Let's see what you can do with a better product, priced to beat anything the competition has to offer.

VoiceGate WAV

Next Issue

- Voice Wizard
- Call Alert Wireless

Did You Know?

The VoiceGate ICS, VIP4000 & Voice Wizard support live call screening and one-touch record for the Lucent Partner ACS Rel. 3.0.

A Boeing 747's wingspan is longer than the Wright brother's first flight.

Question

What do you do when you see an endangered animal eating an endangered plant?