



iNTroducing the VoiceGate ICS

VoiceGate ICS

Based on the feedback we've been receiving, VoiceGate's NT platform has been a hit! Using our award winning, user friendly DOS-based platform as a sound foundation, our Windows NT offering is robust, yet easy to program. It is available in two configurations, the VoiceGate ICS and the ICS LITE (for Norstar). Integrating with most popular telephone systems available in the marketplace today, we expect the ICS to open new doors for our dealers.

The NT-based ICS platform will also lead to the introduction of many exciting features that capitalize on the inherent benefits of Windows NT. Already under development are features such as Desktop messaging, PMS integration, Call Accounting, Fax Mail and Speech Recognition. These features will make the ICS line powerful additions to the VoiceGate family of products.

VoiceGate on the Move!

In order to accommodate our growing needs, VoiceGate will be relocating. As of September 30, 2000, VoiceGate's head office will be at:

550 Alden Road, Suite 112
Markham, ON
L3R 6A8

The Sales & Technical Support telephone numbers will remain the same. This new office (three times the size of our current one) is located just a stone's throw from our present location. It will provide us with much needed office, lab and warehouse space, imperative to expanding our sales force along with the addition of new programmers and technicians. We look forward to serving you from our new location for years to come. (With your continued support we hope it will not be that long and we will have to move again!).

New Technical Support Program

In order to serve our dealers better, VoiceGate will soon be assigning Technical Support Identification numbers to all active Dealers. A dealer must have a signed Dealer Agreement in order to receive a Technical Support Identification Number. This number **must** be provided on each and every call to VoiceGate's Technical Team, along with the key number of the system in question. Details will follow shortly.

Next Issue

-VoiceGate Version 3.11
VoiceGate's NS Gateway

Low cost+better profit = Higher sales

VoiceGate currently has a four port Voice Wizard special. Let's see what you can do with a better product, priced to beat anything the competition has to offer.

Did You Know?

As of July 2000, VoiceGate has released a new price list. Call your VoiceGate sales representative for details.

VoiceGate's NS Gateway GUI (Norstar integrations only) is available for the ICS line?

More Did You Know?

Non - dairy creamer is flammable.

If you can stay calm while all around you is chaos . . . then you probably haven't understood the seriousness of the situation.

The King of Hearts is the only King without a mustache.

Walt Disney was afraid of mice.