

# VOICEGATE VOICE WIZARD VS. AVAYA PARTNER VOICE MAIL COMPARISON

Features	Voice Wizard R.3.20	Partner VM PC Card R.3.0		Partner Mail VS R.5.0	Partner Messaging 1.0
		Small	Large		
# of VM Ports	2 or 4	2	2	2 or 4	2, 4 or 6
# of Mailboxes	30 or 60	4	16	48	200
Storage Hours	2.75 or 10 hours	40 mins.	110 mins.	100 hours	100 hours
Mailbox Storage Capacity	495 mins.	45 mins.	120 mins.	20 mins.	60 mins.
Avaya systems supported	Partner II / Plus / Endeavor ACS, Merlin Legend / Magix Other manufacturers supported	ACS only	ACS only	Partner II / Plus / Endeavor ACS	Partner II / Plus / ACS
Automated Attendants	2	1	1	4	4
Trunk to Port Supervision	Yes	N/A	N/A	Yes	Yes
First Digit Delay	Yes, no conflicts with ext. and single digits	Conflicts	Conflicts	Conflicts	Conflicts
Non User Transfer	Yes, AA transfer without mailbox	No	No	No	No
Dial By Name	First, Last or Both Names	No	No	No	First or Last Name only
Cascading outcalling	5	No	No	5	5
Pager Notification with phone number displayed	Yes	No	No	No	No
Live call screening	Partner ACS 3.0 or greater	No	No	Partner ACS 3.0 or greater	Partner ACS 3.0 or greater
1 Touch Record a Conversation Record a Conversation / All Calls	Partner ACS 3.0 or greater Yes / Yes	No No / No	No No / No	Partner ACS 3.0 or greater Yes / No	Partner ACS 3.0 or greater 4 or 6 port only / No
Off-premise Transfer	POTS and Centrex from AA or mailbox	No	No	Centrex only from AA	Centrex only from AA
Automated Overhead Paging CCR Tree	Yes 10 x 7 levels	No No	No No	No 99 levels	No 99 levels
Personal Greetings	11	1	1	1	6
System Mailboxes	5 x total no. of mailboxes on system	No	No	No	No
Holiday Messages	15	No	No	1	1
Voice Mail Programming	Phone or laptop, on or off premise	Phone	Phone	Phone	Phone

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