

VOICEGATE VS. AVAYA MERLIN MAGIX VOICE MAIL COMPARISON

| Features | Voice Wizard R.3.20 | VIP4000 R.3.11 | Merlin Messaging R.2.5 | Merlin Legend Mail |
|---|--|--|--|-------------------------|
| # of VM Ports | 2 or 4 | 2 to 8 (VoiceGate ICS/NT up to 32) | 2 to 12 | 2 to 6 |
| # of Mailboxes | 30 or 60 | 250 to 1000 | 200 | 100 |
| Storage Hours | 2.75 or 10 hours | Over 210 hours | 100 hours | 21 hours |
| Mailbox Storage capacity | 495 mins. | 495 mins. | 180 min. | 60 min. |
| Avaya systems supported | Merlin Legend and Magix Partner II / Plus / ACS / Endeavor Other manufacturers supported | Merlin Legend and Magix Partner II / Plus / ACS / Endeavor Other manufacturers supported | Merlin Magix and Merlin Legend 7.0 only | Merlin Legend only |
| Automated Attendants | 2 | 4 or 12 | 4 | 3 |
| Trunk to Port Supervision | Yes | Yes | Yes | Yes |
| First Digit Delay | No conflicts with ext. and single digits | No conflicts with ext. and single digits | Conflicts | Conflicts |
| Non User Transfer | Yes, AA transfer without mailbox | Yes, AA transfer without mailbox | No | No |
| Dial By Name | First, Last or Both Names | First, Last or Both Names | First or Last Name only | First or Last Name only |
| Cascading outcalling | 5 | 5 | 5 | 5 |
| Pager Notification with phone number displayed | Yes | Yes | No | No |
| Record a Conversation | Yes | Yes | No | No |
| Record All Conversations | Yes | Yes | No | No |
| Off-premise Transfer | POTS and Centrex from AA or mailbox | POTS and Centrex from AA or mailbox | No | No |
| Automated Overhead Paging | Yes (Pre & Post) | Yes (Pre & Post) | No | No |
| CCR Tree | 10 x 7 levels | 10 x 49 levels | 10 x 99 levels | 10 x 99 levels |
| Personal Greetings | 11 | 9 | 6 | 1 |
| Personal Dist. Lists | 10 x 20 | 10 x 20 | 10 x 50 | N/A |
| System Mailboxes | 5 x total no. of mailboxes on system | 20 x total no. of mailboxes on system | No | No |

* This information is provided as a sales tool only. While every effort has been made to ensure accuracy, VoiceGate Corporation is not liable for technical or editorial errors.